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Education

- MS, Tourism, University of Missouri-Columbia, 1993/08.
- BS, Tourism, Central Missouri St. University, 1991/12.

Area of Specialty

Hotel Management, Front Office Operation, Meeting Management, Sales & Marketing in Hospitality Industry, Human Resource in Hospitality Industry, English in Leisure & Hospitality Industry

Professional Experience

- Director, Department of Human Resources, Shangri-La's Far Eastern Plaza Hotel, Tainan, 2014/10 to present.
- Director, Department of Sales & Marketing, Silks Place, Tainan, 2013/12 to 2014/10.
- Executive Assistant Manager, Department of Marketing & Communications, Sheraton Hotel, Hsinchu, 2013/05 to 2013/10.
- Director, Department of Sales & Marketing, Shangri-La's Far Eastern Plaza Hotel, Tainan, 2008/02 to 2013/02.
- Director, Department of Revenue Management, Shangri-La's Far Eastern Plaza Hotel, Taipei, 2005/05 to 2008/02.
- Manager, Department of Marketing Services, Shangri-La's Far Eastern Plaza Hotel, Taipei, 1996/01 to 2005/04.
- Operations Analyst, Shangri-La's Far Eastern Plaza Hotel, Taipei, 1995/02 to 1995/12.
- Night Manager, Shangri-La's Far Eastern Plaza Hotel, Taipei, 1994/04 to 1995/01.
- Duty Manager, Asiaworld Plaza Hotel, Taipei, 1993/11 to 1994/03.
- Front office Receptionist, Hilton International Hotel, 1988/07 to 1990/02.